

# SAMSUNG Portable-SSD Limited Warranty

## For All Samsung Portable-SSD

Thank you for purchasing the SAMSUNG Portable-Solid State Drive (the “Product”). SAMSUNG values your business and always seeks to provide you the very best quality of service. PLEASE CAREFULLY READ THE FOLLOWING TERMS AND CONDITIONS BEFORE USING THE PRODUCT PROVIDED BY SAMSUNG ELECTRONICS CO., LTD. (“SAMSUNG”). YOUR USE OF THE PRODUCT CONSTITUTES YOUR AGREEMENT WITH THE TERMS AND CONDITIONS OF THIS SAMSUNG SSD LIMITED WARRANTY STATEMENT (“AGREEMENT”).

### A. Warranty Policy

SAMSUNG warrants to the purchaser of the Product in its original sealed packaging (“You”) that the Product is free from defects in material and workmanship, subject to the conditions stated herein, only for THE LIMITED WARRANTY PERIOD, WHICH DURATION IS SPECIFIED IN SECTION B OF THIS AGREEMENT, BEGINNING ON THE DATE THE PRODUCT WAS PURCHASED IN ITS ORIGINAL SEALED PACKAGING.

In the event that a valid proof of purchase is not available, the limited warranty period will be deemed to have started on the date of manufacture.

In the event SAMSUNG determines, in its sole discretion, that the Product suffers from defects in material or workmanship and does not substantially conform to the published specifications under normal use, for as long as You own the Product and during the limited warranty period, and subject to the conditions and exceptions stated in this Agreement, SAMSUNG will, at its option, either: (1) repair or replace the Product with new or refurbished Product of equal or greater capacity and functionality; or (2) refund the then current market value of the Product at the time the warranty claim is made to SAMSUNG if SAMSUNG is unable to repair or replace the Product. In the case of replacements, SAMSUNG may replace Your Product with a product that was previously used, repaired and tested to meet SAMSUNG’s specifications. The warranty period for any repaired and replaced products will be the longer of: (1) the remainder of the original warranty period, or (2) ninety (90) days from the date You received the repaired and replaced product. Any Product returned for replacement service will not be sent back to You. However, in the case of NTF (No Trouble Found) through a diagnosis, Your Product will be sent back to You. You are solely responsible for backing up Your data. This warranty is provided only to You and is not transferable.

### B. Limited Warranty Condition (Warranty Period)

Product	Capacity	Product Warranty Policy
Portable SSD T1	250GB/500GB/1TB	3 years
Portable SSD T3	250GB/500GB/1TB/2TB	3 years
Portable SSD T5	250GB/500GB/1TB/2TB	3 years
Portable SSD X5	500GB/1TB/2TB	3 years
Portable SSD T7 Touch	500GB/1TB/2TB	3 years

Portable SSD T7	500GB/1TB/2TB/4TB	3 years
Portable SSD T7 Shield	1TB/2TB/4TB	3 years
Portable SSD T5 EVO	2TB/4TB/8TB	3 years
Portable SSD T9	1TB/2TB/4TB	5 years

- The warranty period for the cable provided with any Products is one (1) year.

### *C. Extent of the Limited Warranty*

The warranty stated herein shall NOT apply if: (i) the Product was not used in accordance with instructions (<http://www.samsung.com/ssd>), (ii) the Product was not used for its intended function or in its intended environment (iii) any failure or defect arose out of the presence of or direct, indirect or incidental interaction with third party product, software or component, whether authorized or not, (iv) any failure or defect was a result of improper installation or misuse, neglect, unauthorized repair, modification, accident, or other external causes, OR (v) there exists any other circumstances which SAMSUNG determines is evidence of a breach of this Agreement by You. You acknowledge and agree that the Product is not designed for and shall not be used in, including without limitation, life support systems, critical care, medical or safety equipment, or other applications where failure of the Product could result in death or bodily injury, any military or defense application, or any governmental procurement to which special terms or provisions may apply. Accordingly, SAMSUNG disclaims any and all liability in connection with, arising out of, or related to, any such use of the Product and You assume all risks arising from any such or similar application of the Product.

SAMSUNG's warranty does NOT cover any costs and expenses relating to Product overhaul/assembly and data recovery for repairs or replacements. SAMSUNG's warranty also does NOT cover any Products which, by way of example, have been received improperly packaged, altered, or physically damaged. SAMSUNG will inspect returned Products upon receipt and, in its sole discretion, determine whether they are covered by SAMSUNG's warranty. You can refer to a non-exhaustive list of examples of the warranty exclusions below:

- Improperly packaged or shipped, including use of non-qualified shipping container;
- Any alterations, modifications, or physical damage of the Product, including but not limited to, deep scratches;
- Any alterations, modifications, or removal of any SAMSUNG labels or barcodes on the Product;
- Opened Product casing;
- Tampered or missing serial number;
- Exposed to hazardous parts, foreign objects or liquids in excess of ingress protection rating of IP65.\*

\*Only applicable to the T7 Shield. Products other than the T7 Shield are not dust or waterproof.

### *D. Warranty Limitations and Limitations of Liability*

EXCEPT FOR THE EXPRESS WARRANTIES STATED HEREIN, SAMSUNG DISCLAIMS ALL OTHER EXPRESS AND IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED

WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT, AND COURSE OF DEALING AND USAGE OF TRADE. ALL EXPRESSED AND IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD. SAMSUNG'S ENTIRE LIABILITY AND YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THIS AGREEMENT SHALL BE LIMITED TO SAMSUNG'S OBLIGATION TO REPAIR OR REPLACE THE PRODUCT OR REFUND THE THEN CURRENT MARKET VALUE OF THE PRODUCT IN ACCORDANCE WITH THE TERMS AND CONDITIONS STATED HEREIN. IN NO EVENT SHALL SAMSUNG, ITS SUPPLIERS OR ANY AFFILIATES BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES, ANY FINANCIAL LOSS OR ANY LOST DATA OR FILES, EVEN IF SAMSUNG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY. IN NO EVENT WILL SAMSUNG'S LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT. THESE LIMITATIONS AND EXCLUSIONS APPLY TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW.

### *E. Law and Jurisdiction*

This Agreement shall be governed by and construed in accordance with the laws of the Republic of Korea (excluding conflict of law's provisions which may direct the application of another jurisdiction's laws). All disputes, controversies or claims between the parties arising out of or in connection with this Agreement (including its existence, validity or termination) shall be finally resolved by arbitration to be held in Seoul, Republic of Korea, and conducted in English under the Rules of Arbitration of the International Chamber of Commerce. The arbitral award shall be final and binding on the parties. Except to the extent entry of judgment and any subsequent enforcement may require disclosure, all matters relating to the arbitration, including the award, shall be held in confidence.

For more information, please visit <http://www.samsung.com/ssd> and <http://www.samsung.com/support>

For more information, please contact the service center applicable to Your location:

Region or Country	Service Center Name	Address	Tel.
한국 (Korea)	시머스 (주)	수원점: 경기도 수원시 영통구 중부대로 448번길 97 삼성테크노 112호 용산점: 서울시 용산구 청파로 20길 34 선인상가 21동 3층 211호	삼성전자: 1588-3366 시머스: 070-8250-2646
America	Total Tech Solutions, Inc.	49 Commerce Road, Carlstadt, NJ 07072	1-800-SAMSUNG (1-800-726-7864)
E.U. (Europe)	Hanaro Europe BV	Florijn 8, 5751 PC Deurne, The Netherlands	DE: 06196 77 555 77 UK: 0330-SAMSUNG (726-7864) NL: 088-9090-100 BE: 022 01 24 18 CH: 0800-SAMSUNG (726-7864) AT: 0800-SAMSUNG (726-7864) For the other countries : 00800-8010-8011
中国 (China)	碧真 (北京) 数码技术有 限公司	北京市顺义临空经济核心区裕华路 28号 综合楼 A202室	三星客服: 400-810-5858
Australia	Samsung Electronics Australia	3 Murray Rose Avenue, Sydney Olympic Park NSW 2127	1300-362-603